



Bold Commerce

List of Sub-Processors

List of Sub-Processors Updated as of March 25 2022

This list is provided by Bold Innovation Group Ltd. (including its affiliates and subsidiaries, collectively “Bold Commerce”) for the purposes of complying with the spirit of articles 12, 13, 14 and 28 of the General Data Protection Regulation (GDPR), and other contractual frameworks that outline cross-border transfers of personal data (including, but not limited, the Standard Contractual clauses as applicable the European Economic Area, The United Kingdom and Switzerland).

The information below is, to the best of our knowledge, based on disclosures made by the sub-processors and assessments made by Bold Commerce under “*Guidelines 07/2020 on the concepts of controller and processor in the GDPR*” issued by the European Data Protection Board. This list may be updated from time to time as Bold Commerce may choose to hire new sub-processors, remove existing ones and, upon review, determine that the responsibilities of existing vendors have changed. Appropriate parties will be notified of any change according to applicable law and contractual obligations and an opportunity to indicate objections will be offered accordingly

Sub-Processor	Purpose	Country	Website
Cloudflare	Security and site performance	United States	https://www.cloudflare.com/
Google GCP	Cloud Infrastructure for apps and services	United States Canada	https://cloud.google.com/
Heroku	Platform as a Service	United States	www.heroku.com
Hotjar	Website optimization	Malta (EU)	www.hotjar.com
Mailgun	Email provider	United States	www.mailgun.com
Microsoft (O365/Skype/OneDrive)	File sharing and communications	United States	www.microsoft.com
NewRelic	Infrastructure monitoring and analytics	United States	www.newrelic.com



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Shopify	Shopify is an ecommerce platform that hosts your online store.	Canada	https://www.shopify.ca/
Stripe	Payment gateway	United States Ireland	www.stripe.com
Zendesk	CRM - Customer relationships	United States	https://www.zendesk.com
BigCommerce	ECommerce Platform	United States	www.bigcommerce.com
AlienVault / AT&T Cybersecurity	Security Information and Event Management	United States	www.alienvault.com https://cybersecurity.att.com/
Intercom, Inc.	CRM - Customer relationships - Onboarding - Product Tours	United States	www.intercom.com
Zscaler	IT Security	United States	www.zscaler.com

Revision History

Effective Date	Revision Comments
March 25 2022	Add Zscaler